

Privacy Policy

Personal Information Collection

We may collect and process the following data about you:

On registration:

- **What data we collect:** When you register we will collect your mobile number and IP address.
- **Why we need this data:** We will need your mobile number in order to build a user profile based on your mobile number. Your IP address is logged by us so that we can prevent any spam, fraud or abuse of our Site and our services.
- **How we use this data:** we use this data to provide our services to you, prevention of fraud and abuse. From time to time we may send you SMS or WhatsApp message regarding your purchase or subscription.

IzoneApp does not collect or log any traffic or use of its Virtual Private Network ("VPN").

Maintenance of Information

Information about Users that is maintained on our systems is protected using industry standard security measures. However, we cannot guarantee that the information submitted to, maintained on, or transmitted from our systems will be completely secure.

Disclosure of Information

IzoneApp does not share, sell or rent your personal information with non-affiliated companies or other people apart from providing products or services you've requested for, when you give us permission, or under the following circumstances:

In response to court orders, subpoenas, legal process. To defend against legal claims or establish or exercise our legal rights.

To provide the information to our trusted partners who work on behalf of or with IzoneApp under confidentiality agreements.

To transfer information about you if **IzoneApp** is acquired by or merged with another company. If this happens in future, **IzoneApp** will notify you prior to the transmission of your information and becoming subject to a different privacy policy altogether.

Important Note

By using this service, you agree that you consent to this privacy policy and any changes hereto in the future. You agree that **IzoneApp** may make changes to this privacy policy at any time without any given notice at its discretion.

Refund Policy

Our support team will be happy to help you with any technical difficulties. Email us at support@izonetelecom.com . But if you are not completely satisfied with our services, you are entitled to a full refund if all of the following apply:

- You notify us via email (support@izonetelecom.com) within the first 7 days of the purchase that you wish to cancel.

Notes:

- If you have ordered from Apple In-App-Purchase, claim the refund from Apple (<https://expresslane.apple.com>).
- We will notify you by email once your refund is due. It can take up to 10 days after cancellation to receive your refund.